



User Manual
For
BREW Phones
Version 2.0.0.1



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1. About This Manual

This manual covers RemoBackup use on CDMA phones.

The manual shows how to:

- Get started with the RemoBackup service
- Use RemoBackup on the mobile phone

The manual assumes you are familiar with basic menu navigation of your particular mobile phone and with usage of mobile phone keys to enter text.

2. RemoBackup Overview

RemoBackup is an application and service that provides “data insurance” for the contacts stored on your mobile phone. It is an inescapable fact of life that mobile phones are frequently lost or damaged. While the phone may be easy to replace, what is often lost for good is the contact information stored on the lost phone.

RemoBackup solves this problem by backing up the contact data on the phone and then restoring the contacts to a new (or the same) phone. RemoBackup is easy to setup and use. You create an account by entering your phone number and a personal identification number (PIN) on the phone along with country name and carrier name.

Once you select to backup your contacts, the application will automatically make periodic check to see if the data on your phone has changed. If changes are found, it will update the backup on the server. If you ever need your contacts restored, all you have to do is download the application (if not already present on the phone), log onto the same account and select ***Restore Contacts***.

2.1 Features

- Saves and restores contact information such as:
 - Names
 - Phone Numbers
 - Email Address
- All contact information stored in the address book can be saved and restored at any time.
- With RemoBackup you can remain peaceful as there is no fear of losing valuable contact information.
- Manual entry of names, numbers and email addresses is not necessary in case the contacts are lost. RemoBackup easily restores contacts to existing or new mobile phone.
- Absolute privacy and security. Your contact data is saved on servers that are available 24 hours a day, 7 days a week.
- Time of last backup/last restore to indicate how much time has elapsed so that a fresh backup/restore can be taken.

3. Getting Started

Step 1 Register Using your Mobile Phone

Select the RemoBackup icon to launch the application. When you launch RemoBackup, a welcome screen is displayed. Click OK to navigate to the **Select User Type** screen. You will be asked if you are a new or an existing user. If you are a **New User**, you will have to register for an account before using the application.



Figure 1: RemoBackup Icon

On Phone Registration Process:

User has to select country and carrier name from the list and enter the **Phone number** and **PIN** to get registered and to create a web account before using the RemoBackup application.

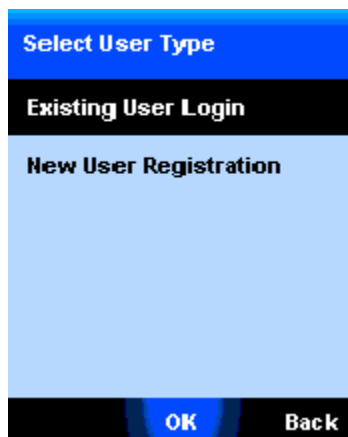


Figure 2: Select User Type

If you are an **Existing User**, select carrier name from the list and enter your phone number and PIN as registered before navigating to the main menu.

4. Privacy and Security

Your contact data is saved on servers that are available 24 hours a day, 7 days a week. The servers are physically secure and located within a co-location facility with controlled access. Remoba's privacy policy prohibits the company from accessing these contacts or using the data for any purpose other than RemoBackup functions. In short, your contacts remain private and secure.

5. Using RemoBackup

When RemoBackup is launched for the first time on your phone, a welcome screen is displayed. Click *OK*. On getting started you get the Select User Type screen. If you are a new user Select **New User Registration** option or if you are already registered select **Existing User Login**. The Login screen is displayed. Enter the registered Phone number and PIN number. On entering the Phone and PIN number you are taken to the Main Menu screen. By selecting the **Backup Contacts** you can backup your contacts.

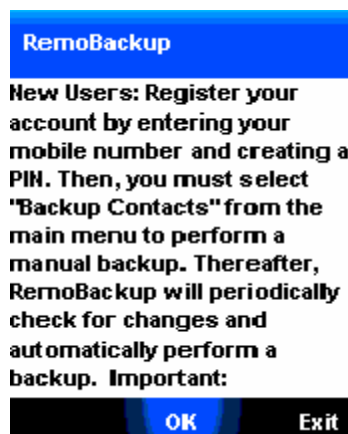


Figure 3: Welcome Screen

5.1 Register your phone number and PIN (Create an Account)

As a new user, you must register for an account using your phone number and PIN.

1. Select **New User** when prompted.

The image shows two side-by-side screenshots of a mobile application interface. The left screenshot is titled 'Select User Type' and has three options: 'Existing User Login', 'New User Registration' (which is highlighted with a black background), and a third option that is not clearly visible. At the bottom are 'OK' and 'Back' buttons. The right screenshot is titled 'Registration' and contains the following information: 'Country: USA', 'Carrier: Verizon Wireless', 'Phone:', and 'PIN:'. At the bottom are 'Save', 'OK', and 'Back' buttons.

Figure 4: Registration

2. Enter your phone number.
The application will attempt to detect your phone number but at certain times the number displayed may be incorrect. In such cases, select the menu item and edit the number.
3. Enter your Personal Identification Number (PIN).
This must be a four-digit number. Choose something that is easy for you to remember, but not easy to guess.
4. Once you have registered your phone number and PIN along with the country and carrier name, a web account will be created for you.

Note: You have to enter country name, carrier name and your Phone Number and PIN only at the time of first login. You will automatically be navigated to the applications Home screen in future.

The image shows two side-by-side screenshots of a mobile application interface. The left screenshot is titled 'Phone Number' and has a text input field at the top. Below it, the text reads 'Enter Mobile Access Phone Number'. At the bottom are 'OK' and 'Back' buttons. The right screenshot is titled 'PIN' and has a text input field at the top. Below it, the text reads 'Enter your 4-digit Mobile Access PIN'. At the bottom are 'OK' and 'Back' buttons.

Figure 5: Login Phone Number and PIN Number

5.2 Backup Contacts

Initially the existing data will be uploaded to the servers. To do backup, start the application and select **Backup Contacts** from the main menu. The application will then check for changes made to the address book on the phone and if there are changes that were made, the application will backup and load those relevant changes to the server.

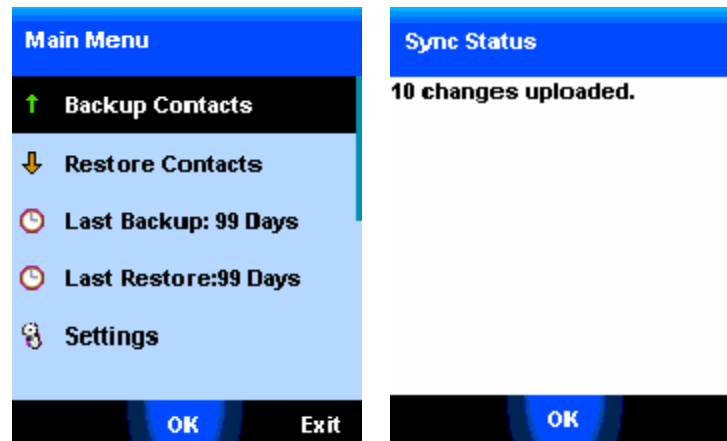


Figure 6: Backup Contacts with uploaded data.

5.3 Restore Contacts

If you wish to restore the contacts which you have had previously backed up, select **Restore Contacts**. This will download all the contacts (from your last backup) from the server on to your phone.

If you are restoring the contacts to an existing phone, start the application and select **Restore Contacts** from the main menu.

Note: Restoring contacts will download the contacts that were saved in your last backup. You can use the restore contacts option even if you have existing contacts in your phone. However, if you have made changes after the last backup, those changes will be lost.

If you are restoring the contacts to a new phone, you will have to first download the RemoBackup application for the new phone, enter your old phone number and PIN and then restore to get all the earlier backed up contacts to your new phone.

Logon to the application using the phone number you have provided during registration even if you are currently using a different phone number.

Note: The phone number is the login id for this application. You can change the phone number once you access your account. Refer Settings.

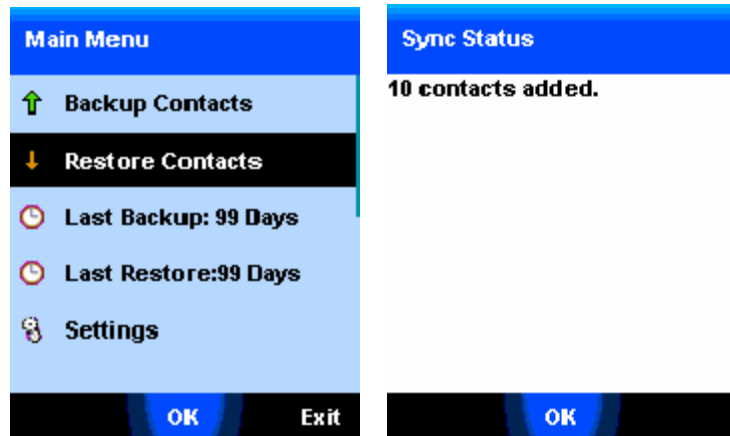


Figure 7: Restoring Contacts

5.4 Backup/Restore Status

Displays last successful 'Backup' & 'Restore' timings.

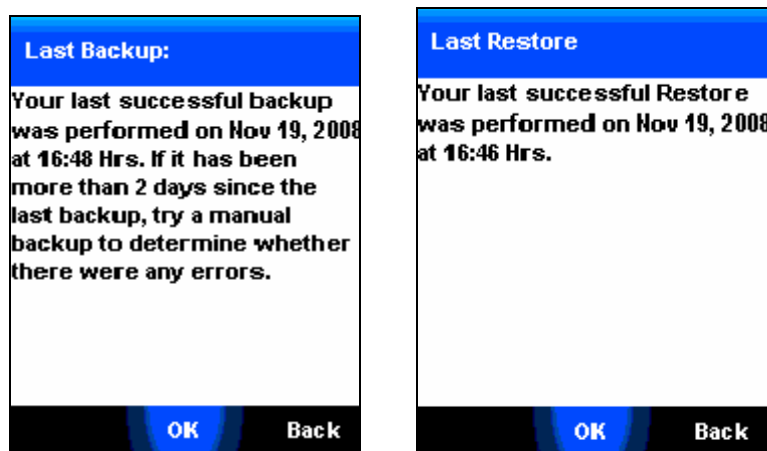


Figure 8: Last Backup and Restore Status

5.5 Settings

5.5.1 Edit Registration Info

Navigate to **Settings** from the **Main Menu** screen. Select **Edit Registration Info** option from the setting screen.

To change the Phone number select phone number and press **OK** to edit the Phone Number. Make changes to the existing phone number and press **OK**.

Note: By editing the existing Phone number, the earlier number would be lost forever and the new number replaces the earlier one.

Note: A PIN number must comprise of a 4 digit number. You can retain the existing PIN number or change the PIN number as required and press 'Save' LSK.

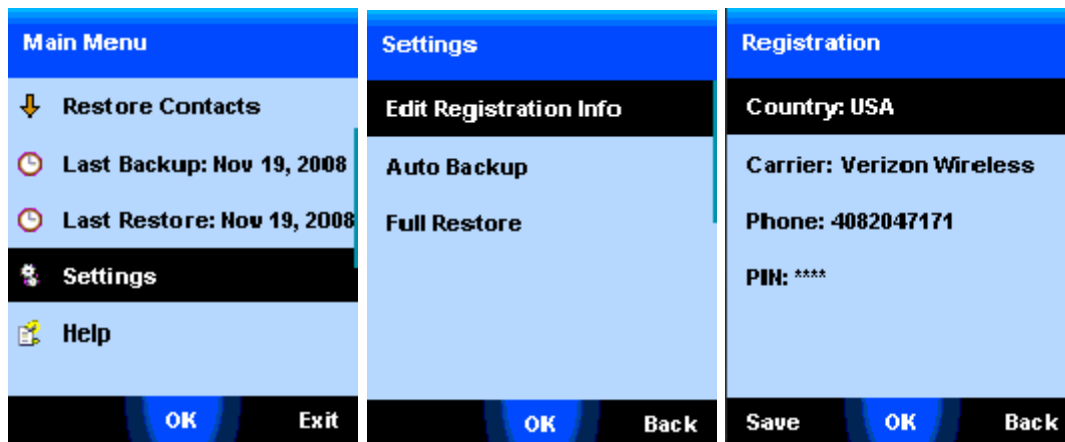


Figure 9: Change Login Data Option

5.5.2 Auto Backup

Select **Auto Backup** from settings menu to enable the automatic backup, which will be done periodically by the application. Based on the selected time interval, the application will automatically check for any updates to contact information on the phone and then back them up to the server without user intervention.

On selecting the **Auto Backup** option from settings menu you are navigated to the Auto Backup Setting screen with 3 more options – Manual, Daily and Weekly;

By selecting **Manual** option, Auto Backup is turned off and you may take a backup of all the contacts manually. This means that backup has to be explicitly done by the user.

By selecting Daily/Weekly you may ensure that automatic backup of your phone's contacts are done periodically by the application.

- **Daily:** Automatic backups are done by the application daily at time selected by the user.
- **Weekly:** Automatic backups are done by the application weekly once at time and day selected by the user.

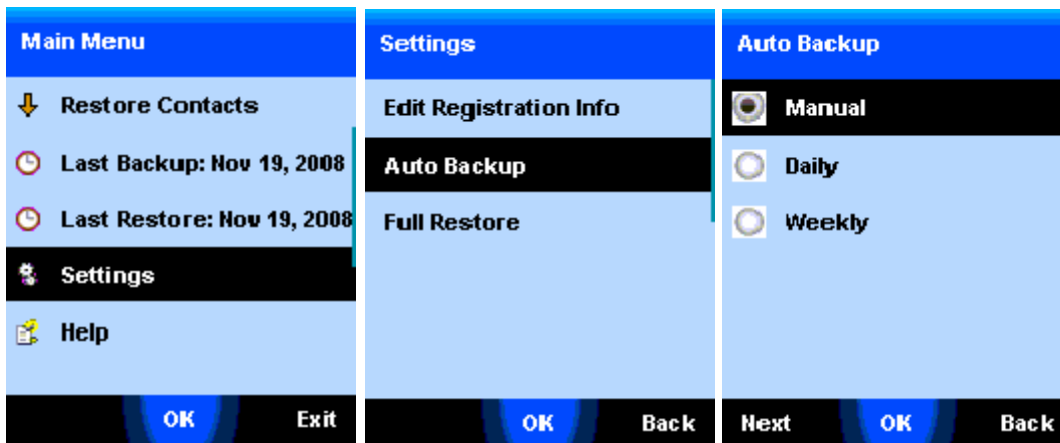


Figure 10: Auto Backup Option

However, if the phone is switched off or network connectivity is not available at that time, the changes are not uploaded. The auto-backup is triggered as soon as the phone is switched on. If the auto-backup fails to trigger if Phone is in use, then the backup time is reset to one hour ahead of the current scheduled time.

5.5.3 Full Restore

Selecting 'Full Restore' fetches all contacts from server and then restore is performed based on changes done on phone. Any updations made to native contacts will be lost and replaced with server data. Any deletes made to Phone contacts will be restored.

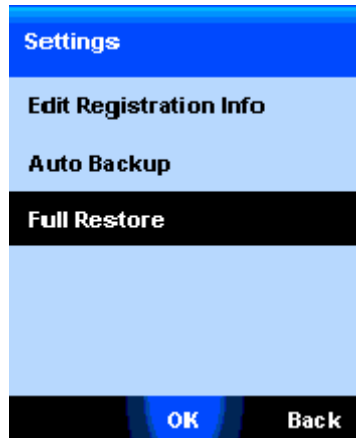


Figure 11: Full Restore

5.6 Help

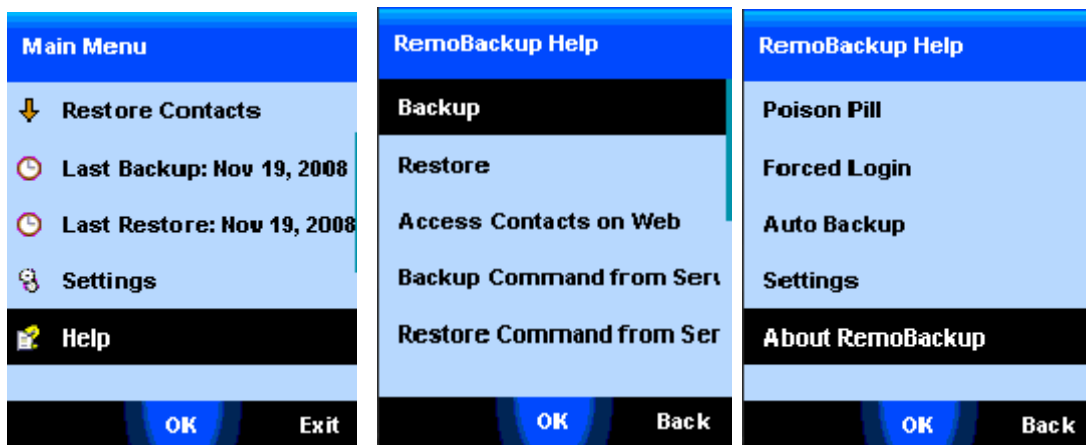


Figure 12: Help contents

5.7 Exit RemoBackup

To close the application, select **Exit** from the main menu. You can also press the **END** key (the red button you use to end a voice call) at any time, to exit the application.

6. Web Features

A web account is created for the user at the time of Registration (registration can be done either from the Phone or by going to the specified URL on the Web). User can log on to the Web account using the Phone number and PIN and view or manage all contacts that have been backed up from the Phone.

User has access to several features from the web account, that allow user to manage the information and the application behavior. These features include:

1. Send Login SMS - Using an SMS to force the application to login from the Phone
2. Restore to Phone: Selectively Restore Server contacts to user's Phone
3. Deselect from Restore: Deselect contacts that were selected for Restore.
4. Backup from Phone: Issue a remote Backup command to backup phone contacts to server
5. Wipe all contacts on Phone: Issue a Remote wipe command to wipe off all contact data on Phone
6. Edit Selected: Edit a selected contact information
7. Delete Selected: Select and delete contacts from the contact list on server

The screenshot displays a web interface for managing contacts. At the top, there is a navigation bar with letters A through Z and an 'All' option. Below this is a search section with three input fields labeled 'Last Name', 'First Name', and 'Company/Organization'. The 'First Name' and 'Company/Organization' fields are highlighted in yellow. To the right of these fields are 'Search' and 'Reset' buttons. Below the search fields, there are two dropdown menus: 'Show All Contacts' and 'Show 100 per page'. At the bottom of the interface, there is a row of blue links: [Select All](#), [Restore Selected](#), [Deselect from Restore](#), [Edit Selected](#), [Delete Selected](#), [Send Login SMS](#), [Restore to Phone](#), [Backup From Phone](#), and [Wipe all contacts on phone](#).

6.1 Send Login SMS

This feature allows the user to issue a remote log in command to the application from the server after which the application will automatically login to the server. The application exits after a successful login. This will allow the application to retrieve provisioning information from the server and update itself. To send the login SMS, user must first log into the web account before clicking on the **'Send Login SMS'** link.

The screenshot shows the RemoBackup web interface. At the top, there are navigation tabs for 'Contacts', 'Import', and 'Account'. Below the navigation, there is a 'Contacts' section with a note: "Note: Make sure there is enough storage capacity on your phone for the contacts you've selected. Go to www.remo.com for specifics on phone capabilities." Below the note is a search bar with fields for 'Last Name', 'First Name', and 'Company/Organization', and a 'Search' button. There are also 'Add Contact' and 'Validate Phone Numbers' buttons. A list of contacts is displayed, each with a checkbox, a status icon, and a 'Send Login SMS' link. The contact list has columns for 'Status', 'Last Name', 'First Name', 'Email', 'Phone', and 'Company/Organization'. The contacts are numbered 1 through 9. At the bottom, there is a 'Restore Selected contact' link.

Status	Last Name	First Name	Email	Phone	Company/Organization
<input type="checkbox"/>	test1	test1	test1@mail.com	M 14085666001 B 14085650001 H 14085687001 F 14085640001 P 14085630001	
<input type="checkbox"/>	test10	test10	test10@mail.com	M 14085666010 B 14085650010 H 14085687010 F 14085640010 P 14085630010	
<input type="checkbox"/>	test2	test2	test2@mail.com	M 14085666002 B 14085650002 H 14085687002 F 14085640002 P 14085630002	
<input type="checkbox"/>	test3	test3	test3@mail.com	M 14085666003 B 14085650003 H 14085687003 F 14085640003 P 14085630003	
<input type="checkbox"/>	test4	test4	test4@mail.com	M 14085666004 B 14085650004 H 14085687004 F 14085640004 P 14085630004	
<input type="checkbox"/>	test5	test5	test5@mail.com	M 14085666005 B 14085650005 H 14085687005 F 14085640005 P 14085630005	
<input type="checkbox"/>	test6	test6	test6@mail.com	M 14085666006 B 14085650006 H 14085687006 F 14085640006 P 14085630006	
<input type="checkbox"/>	test7	test7	test7@mail.com	M 14085666007 B 14085650007 H 14085687007 F 14085640007 P 14085630007	
<input type="checkbox"/>	test8	test8	test8@mail.com	M 14085666008 B 14085650008 H 14085687008 F 14085640008 P 14085630008	
<input type="checkbox"/>	test9	test9	test9@mail.com	M 14085666009 B 14085650009 H 14085687009 F 14085640009 P 14085630009	

Figure 13: Send Login SMS

6.2 Restore to Phone

You can restore all your Server contacts to the Phone remotely by issuing a Restore command to the Phone from the server. You must first log into your account and then click on the '**Restore to Phone**' link as shown in the figure below. The Restore process will be automatically initiated and the most recent changes since the last Restore will be downloaded to the Phone from the server.

The screenshot shows the Remoba web interface. At the top, there are navigation tabs for 'Contacts', 'Import', and 'Account'. Below this, the 'Contacts' section is active. A note states: "Note: Make sure there is enough storage capacity on your phone for the contacts you've selected. Go to www.remoba.com for specifics on phone capabilities." Below the note is a search bar with fields for 'Last Name', 'First Name', and 'Company/Organization', along with 'Search' and 'Reset' buttons. There are also 'Add Contact' and 'Validate Phone Numbers' buttons. A menu of actions is visible: 'Select All', 'Restore Selected', 'Deselect from Restore', 'Edit Selected', 'Delete Selected', 'Send Login SMS', 'Restore to Phone', 'Backup From Phone', and 'Wipe all contacts on phone'. A table of 10 test contacts is displayed, each with a checkbox and a 'Restore Selected contact' link. The table columns are Status, Last Name, First Name, Email, Phone, and Company/Organization.

Status	Last Name	First Name	Email	Phone	Company/Organization
<input type="checkbox"/>	test1	test1	test1@mail.com	M 14085666001 B 14085650001 H 14085687001 F 14085640001 P 14085630001	
<input type="checkbox"/>	test10	test10	test10@mail.com	M 14085666010 B 14085650010 H 14085687010 F 14085640010 P 14085630010	
<input type="checkbox"/>	test2	test2	test2@mail.com	M 14085666002 B 14085650002 H 14085687002 F 14085640002 P 14085630002	
<input type="checkbox"/>	test3	test3	test3@mail.com	M 14085666003 B 14085650003 H 14085687003 F 14085640003 P 14085630003	
<input type="checkbox"/>	test4	test4	test4@mail.com	M 14085666004 B 14085650004 H 14085687004 F 14085640004 P 14085630004	
<input type="checkbox"/>	test5	test5	test5@mail.com	M 14085666005 B 14085650005 H 14085687005 F 14085640005 P 14085630005	
<input type="checkbox"/>	test6	test6	test6@mail.com	M 14085666006 B 14085650006 H 14085687006 F 14085640006 P 14085630006	
<input type="checkbox"/>	test7	test7	test7@mail.com	M 14085666007 B 14085650007 H 14085687007 F 14085640007 P 14085630007	
<input type="checkbox"/>	test8	test8	test8@mail.com	M 14085666008 B 14085650008 H 14085687008 F 14085640008 P 14085630008	
<input type="checkbox"/>	test9	test9	test9@mail.com	M 14085666009 B 14085650009 H 14085687009 F 14085640009 P 14085630009	

Figure 14: Restore to Phone

6.3 Restore Selected

You can selectively restore Contacts from the Server to the Phone. This is particularly helpful when you have more contacts on the server than what your Phone can support. User must choose the contacts to be Restored by using the select checkbox. The selected contacts are indicated by a Phone icon against them. The next time the User clicks on the '**Restore**' option on the Phone, only the selected contacts would be restored to phone while the other contacts would still be available on the user's web account.

The screenshot shows the RemoBackup web interface. At the top, there are navigation tabs for 'Contacts', 'Import', and 'Account'. Below this, the 'Contacts' section is active. A search bar is present with fields for 'Last Name', 'First Name', and 'Company/Organization'. Below the search bar, there are options to 'Show All Contacts' and 'Show 100 per page'. A row of navigation links includes 'Select All', 'Restore Selected' (highlighted in pink), 'Deselect from Restore', 'Edit Selected', 'Delete Selected', 'Send Login SMS', 'Restore to Phone', 'Backup From Phone', and 'Wipe all contacts on phone'. Below these links, a table displays 10 test contacts. Each contact row has a checkbox on the left, which is checked for all contacts. A small phone icon is visible next to each checked checkbox. The table columns are 'Status', 'Last Name', 'First Name', 'Email', 'Phone', and 'Company/Organization'. At the bottom of the page, there is a footer that reads 'Restore Selected contact' and '## Phone number is ambiguous'.

✓	Status	Last Name	First Name	Email	Phone	Company/Organization
✓		test1	test1	test1@gmail.com	M 14085666001 B 14085650001 H 14085687001 F 14085640001 P 14085630001	
✓		test10	test10	test10@gmail.com	M 14085666010 B 14085650010 H 14085687010 F 14085640010 P 14085630010	
✓		test2	test2	test2@gmail.com	M 14085666002 B 14085650002 H 14085687002 F 14085640002 P 14085630002	
✓		test3	test3	test3@gmail.com	M 14085666003 B 14085650003 H 14085687003 F 14085640003 P 14085630003	
✓		test4	test4	test4@gmail.com	M 14085666004 B 14085650004 H 14085687004 F 14085640004 P 14085630004	
✓		test5	test5	test5@gmail.com	M 14085666005 B 14085650005 H 14085687005 F 14085640005 P 14085630005	
✓		test6	test6	test6@gmail.com	M 14085666006 B 14085650006 H 14085687006 F 14085640006 P 14085630006	
✓		test7	test7	test7@gmail.com	M 14085666007 B 14085650007 H 14085687007 F 14085640007 P 14085630007	
✓		test8	test8	test8@gmail.com	M 14085666008 B 14085650008 H 14085687008 F 14085640008 P 14085630008	
✓		test9	test9	test9@gmail.com	M 14085666009 B 14085650009 H 14085687009 F 14085640009 P 14085630009	

Figure 15: Restore Selected

6.4 Deselect from Restore

This allows a user to prevent selected contacts from being downloaded/restored to the Phone during subsequent Restore operations. To do this, user must select the contacts that must not be restored to Phone and then click on the '**Deselect from Restore**' link on the page. The contacts are now deselected, (indicated by removing the Phone icon against the contact) and will not be restored during subsequent Restore operations. But the contacts will still be available on the user's web account. Those contacts that were restored to the phone in the earlier restore process will be deleted from the Phone.

The screenshot shows the RemoBackup web interface. At the top, there are navigation tabs for 'Contacts', 'Import', and 'Account'. Below this, the 'Contacts' section is active. A note states: "Note: Make sure there is enough storage capacity on your phone for the contacts you've selected. Go to www.remo.com for specifics on phone capabilities." Below the note is a search bar with fields for 'Last Name', 'First Name', and 'Company/Organization', along with a 'Search' button and a 'Reset' button. There are also dropdown menus for 'Show All Contacts' and 'Show 100 per page'. A toolbar contains 'Add Contact' and 'Validate Phone Numbers' buttons. A menu bar includes 'Select All', 'Restore Selected', 'Deselect from Restore', 'Edit Selected', and 'Delete Selected'. Below the menu bar, there are links for 'Send Login SMS', 'Restore to Phone', 'Backup From Phone', and 'Wipe all contacts on phone'. The main content area displays a table of 10 contacts. Each contact row has a checkbox, a status icon (a phone icon), and a 'Deselect from Restore' link. The table columns are 'Status', 'Last Name', 'First Name', 'Email', 'Phone', and 'Company/Organization'. The contacts listed are test1.test1 through test9.test9. At the bottom of the page, there is a 'Restore Selected contact' button and a 'Displaying (1-10) of (10) Contacts' indicator.

✓	Status	Last Name	First Name	Email	Phone	Company/Organization
✓		test1	test1	test1@mail.com	M 14085666001 B 14085650001 H 14085687001 F 14085640001 P 14085630001	
✓		test10	test10	test10@mail.com	M 14085666010 B 14085650010 H 14085687010 F 14085640010 P 14085630010	
✓		test2	test2	test2@mail.com	M 14085666002 B 14085650002 H 14085687002 F 14085640002 P 14085630002	
✓		test3	test3	test3@mail.com	M 14085666003 B 14085650003 H 14085687003 F 14085640003 P 14085630003	
✓		test4	test4	test4@mail.com	M 14085666004 B 14085650004 H 14085687004 F 14085640004 P 14085630004	
✓		test5	test5	test5@mail.com	M 14085666005 B 14085650005 H 14085687005 F 14085640005 P 14085630005	
✓		test6	test6	test6@mail.com	M 14085666006 B 14085650006 H 14085687006 F 14085640006 P 14085630006	
✓		test7	test7	test7@mail.com	M 14085666007 B 14085650007 H 14085687007 F 14085640007 P 14085630007	
✓		test8	test8	test8@mail.com	M 14085666008 B 14085650008 H 14085687008 F 14085640008 P 14085630008	
✓		test9	test9	test9@mail.com	M 14085666009 B 14085650009 H 14085687009 F 14085640009 P 14085630009	

Figure 16: Deselect from Restore

6.5 Backup from Phone

You can back up all your Phone contacts to the server remotely by issuing a back up command from server by logging into your account. This will automatically launch the application and perform the contacts backup operation. Once completed, the application is exited. This is especially useful when user loses a phone and would want to get all the contacts backed up to the server remotely.

You must first log into your account and then click on the '**Backup from Phone**' link on the page as shown in the figure below. This will initiate a backup operation from the Phone and all phone contacts will now be backed up to the server.

Remoba

Contacts Import Account Help | Logout

Contacts

Note: Make sure there is enough storage capacity on your phone for the contacts you've selected. Go to www.remo.com for specifics on phone capabilities.

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z All

Last Name First Name Company/Organization Search Reset

Show All Contacts Show 100 per page

[Select All](#) | [Restore Selected](#) | [Deselect from Restore](#) | [Edit Selected](#) | [Delete Selected](#) | [Send Login SMS](#) | [Restore to Phone](#) | [Backup From Phone](#) | [Wipe all contacts on phone](#)

Help with [downloading contacts](#) to your phone... Displaying (1-10) of (10) Contacts

<input type="checkbox"/>	Status	Last Name	First Name	Email	Phone	Company/Organization
<input type="checkbox"/>		test1	test1	test1@mail.com	M 14085666001 B 14085650001 H 14085687001 F 14085640001 P 14085630001	
<input type="checkbox"/>		test10	test10	test10@mail.com	M 14085666010 B 14085650010 H 14085687010 F 14085640010 P 14085630010	
<input type="checkbox"/>		test2	test2	test2@mail.com	M 14085666002 B 14085650002 H 14085687002 F 14085640002 P 14085630002	
<input type="checkbox"/>		test3	test3	test3@mail.com	M 14085666003 B 14085650003 H 14085687003 F 14085640003 P 14085630003	
<input type="checkbox"/>		test4	test4	test4@mail.com	M 14085666004 B 14085650004 H 14085687004 F 14085640004 P 14085630004	
<input type="checkbox"/>		test5	test5	test5@mail.com	M 14085666005 B 14085650005 H 14085687005 F 14085640005 P 14085630005	
<input type="checkbox"/>		test6	test6	test6@mail.com	M 14085666006 B 14085650006 H 14085687006 F 14085640006 P 14085630006	
<input type="checkbox"/>		test7	test7	test7@mail.com	M 14085666007 B 14085650007 H 14085687007 F 14085640007 P 14085630007	
<input type="checkbox"/>		test8	test8	test8@mail.com	M 14085666008 B 14085650008 H 14085687008 F 14085640008 P 14085630008	
<input type="checkbox"/>		test9	test9	test9@mail.com	M 14085666009 B 14085650009 H 14085687009 F 14085640009 P 14085630009	

Displaying (1-10) of (10) Contacts

[Restore Selected contact](#)

Figure 17: Backup from Phone

6.6 Wipe all contacts on Phone

User can remotely wipe all contacts on Phone by issuing a remote data wipe command from the server, which will wipe out all the contact information from the user's Phone address book. User must first login to perform this operation and then click on the '**Wipe all contacts on Phone**' link on the page. This will issue a data wipe command to the application after which the application will auto-wipe all contact information on the Phone. This is particularly useful in case of loss or theft of a user's Phone.

The screenshot shows the RemoBackup web interface. At the top, there are navigation tabs for 'Contacts', 'Import', and 'Account'. Below this, the 'Contacts' section is active. A note states: "Note: Make sure there is enough storage capacity on your phone for the contacts you've selected. Go to www.remo.com for specifics on phone capabilities." Below the note is a search bar with fields for 'Last Name', 'First Name', and 'Company/Organization', along with 'Search' and 'Reset' buttons. There are also 'Add Contact' and 'Validate Phone Numbers' buttons. A list of actions is provided: 'Select All', 'Restore Selected', 'Deselect from Restore', 'Edit Selected', 'Delete Selected', 'Send Login SMS', 'Restore to Phone', 'Backup From Phone', and 'Wipe all contacts on phone' (which is highlighted with a red box). Below this is a table of 10 test contacts. At the bottom left, there is a link: 'Restore Selected contact'.

Status	Last Name	First Name	Email	Phone	Company/Organization
<input type="checkbox"/>	test1	test1	test1@mail.com	M 14085666001 B 14085650001 H 14085687001 F 14085640001 P 14085630001	
<input type="checkbox"/>	test10	test10	test10@mail.com	M 14085666010 B 14085650010 H 14085687010 F 14085640010 P 14085630010	
<input type="checkbox"/>	test2	test2	test2@mail.com	M 14085666002 B 14085650002 H 14085687002 F 14085640002 P 14085630002	
<input type="checkbox"/>	test3	test3	test3@mail.com	M 14085666003 B 14085650003 H 14085687003 F 14085640003 P 14085630003	
<input type="checkbox"/>	test4	test4	test4@mail.com	M 14085666004 B 14085650004 H 14085687004 F 14085640004 P 14085630004	
<input type="checkbox"/>	test5	test5	test5@mail.com	M 14085666005 B 14085650005 H 14085687005 F 14085640005 P 14085630005	
<input type="checkbox"/>	test6	test6	test6@mail.com	M 14085666006 B 14085650006 H 14085687006 F 14085640006 P 14085630006	
<input type="checkbox"/>	test7	test7	test7@mail.com	M 14085666007 B 14085650007 H 14085687007 F 14085640007 P 14085630007	
<input type="checkbox"/>	test8	test8	test8@mail.com	M 14085666008 B 14085650008 H 14085687008 F 14085640008 P 14085630008	
<input type="checkbox"/>	test9	test9	test9@mail.com	M 14085666009 B 14085650009 H 14085687009 F 14085640009 P 14085630009	

Figure 18: Wipe all contacts on Phone

6.7 Edit Selected

User can edit contact information from the web account. To do this, user must first choose the contact to edit and then click on the **'Edit Selected'** link on the page. This will display the details of that contact and user can edit the required information before saving it.

The screenshot from the application shows the Edit option wherein a contact is selected using the checkbox and then the required fields are modified.

The screenshot displays the RemoBackup web application interface. At the top, there is a navigation bar with 'Contacts', 'Import', and 'Account' tabs. Below this, a 'Contacts' section header is visible. A note states: "Note: Make sure there is enough storage capacity on your phone for the contacts you've selected. Go to [www.remoba.com](\"http://www.remoba.com\") for specifics on phone capabilities." Below the note is a search and filter section with a grid of letters (A-Z, All) and input fields for 'Last Name', 'First Name', and 'Company/Organization'. There are also 'Show' and 'per page' dropdowns, and buttons for 'Add Contact' and 'Validate Phone Numbers'. A menu bar contains links: 'Select All', 'Restore Selected', 'Deselect from Restore', 'Edit Selected' (highlighted with a red box), 'Delete Selected', 'Send Login SMS', 'Restore to Phone', 'Backup From Phone', and 'Wipe all contacts on phone'. Below the menu, a table lists 10 test contacts. The first contact, 'test1.test1', is selected with a checked checkbox. At the bottom, there is a 'Restore Selected contact' button and a 'Displaying (1-10) of (10) Contacts' indicator.

<input type="checkbox"/>	Status	Last Name	First Name	Email	Phone	Company/Organization
<input checked="" type="checkbox"/>		test1	test1	test1@mail.com	M 14085666001 B 14085650001 H 14085687001 F 14085640001 P 14085630001	
<input type="checkbox"/>		test10	test10	test10@mail.com	M 14085666010 B 14085650010 H 14085687010 F 14085640010 P 14085630010	
<input type="checkbox"/>		test2	test2	test2@mail.com	M 14085666002 B 14085650002 H 14085687002 F 14085640002 P 14085630002	
<input type="checkbox"/>		test3	test3	test3@mail.com	M 14085666003 B 14085650003 H 14085687003 F 14085640003 P 14085630003	
<input type="checkbox"/>		test4	test4	test4@mail.com	M 14085666004 B 14085650004 H 14085687004 F 14085640004 P 14085630004	
<input type="checkbox"/>		test5	test5	test5@mail.com	M 14085666005 B 14085650005 H 14085687005 F 14085640005 P 14085630005	
<input type="checkbox"/>		test6	test6	test6@mail.com	M 14085666006 B 14085650006 H 14085687006 F 14085640006 P 14085630006	
<input type="checkbox"/>		test7	test7	test7@mail.com	M 14085666007 B 14085650007 H 14085687007 F 14085640007 P 14085630007	
<input type="checkbox"/>		test8	test8	test8@mail.com	M 14085666008 B 14085650008 H 14085687008 F 14085640008 P 14085630008	
<input type="checkbox"/>		test9	test9	test9@mail.com	M 14085666009 B 14085650009 H 14085687009 F 14085640009 P 14085630009	

Remoba

Contacts Import Account

List View Help | Logout

Edit Contact

Save and Return to List View Cancel

Contact Name

Salutation: First Name: Middle Name: Last Name: Suffix:

(Mr.,Mrs.,Ms.,Dr...) (Jr.,Sr.,III...)

Company/Organization Information

Company/Organization Name: Department: Job Title:

Phone Numbers

	Country Code:	Area Code + Phone	Extension:
Business		14085650001	
Home		14085687001	
Business Fax		14085640001	
Mobile		14085666001	

Email/Web

Primary Email: Email 2: Email 3:

test1@mail.com

Web Address:

Address

Business Address Line1: Address Line2: Address Line3:

City: State: Postal Code/ Zip: Country:

Notes

Figure 19: Edit Selected Contacts

Once the changes are done, use the *Save and Return to List view* button on the top right of the screen

6.8 Delete Selected

User can delete contact information from the web account. To do this, user must first choose the contact(s) to delete and then click on the '**Delete Selected**' link on the page. This will display the details of that contact and user can edit the required information before saving it.

The screenshot shows the RemoBackup web interface. At the top, there is a navigation bar with 'Contacts', 'Import', and 'Account' tabs. Below this, the 'Contacts' section is active. A note states: "Note: Make sure there is enough storage capacity on your phone for the contacts you've selected. Go to www.remoba.com for specifics on phone capabilities." Below the note is a search bar with fields for 'Last Name', 'First Name', and 'Company/Organization', along with 'Search' and 'Reset' buttons. A dropdown menu shows 'All Contacts' and 'Show 100 per page'. There are buttons for 'Add Contact' and 'Validate Phone Numbers'. A menu bar contains links: 'Select All', 'Restore Selected', 'Deselect from Restore', 'Edit Selected', 'Delete Selected' (highlighted in pink), 'Send Login SMS', 'Restore to Phone', 'Backup From Phone', and 'Wipe all contacts on phone'. Below this is a table of contacts with columns: Status, Last Name, First Name, Email, Phone, and Company/Organization. The first row is selected, and the 'Delete Selected' link is highlighted. At the bottom, there is a 'Restore Selected contact' button.

Status	Last Name	First Name	Email	Phone	Company/Organization
<input checked="" type="checkbox"/>	test1	test1	test1@mail.com	M 14085666001 B 14085650001 H 14085687001 F 14085640001 P 14085630001	
<input type="checkbox"/>	test10	test10	test10@mail.com	M 14085666010 B 14085650010 H 14085687010 F 14085640010 P 14085630010	
<input type="checkbox"/>	test2	test2	test2@mail.com	M 14085666002 B 14085650002 H 14085687002 F 14085640002 P 14085630002	
<input type="checkbox"/>	test3	test3	test3@mail.com	M 14085666003 B 14085650003 H 14085687003 F 14085640003 P 14085630003	
<input type="checkbox"/>	test4	test4	test4@mail.com	M 14085666004 B 14085650004 H 14085687004 F 14085640004 P 14085630004	
<input type="checkbox"/>	test5	test5	test5@mail.com	M 14085666005 B 14085650005 H 14085687005 F 14085640005 P 14085630005	
<input type="checkbox"/>	test6	test6	test6@mail.com	M 14085666006 B 14085650006 H 14085687006 F 14085640006 P 14085630006	
<input type="checkbox"/>	test7	test7	test7@mail.com	M 14085666007 B 14085650007 H 14085687007 F 14085640007 P 14085630007	
<input type="checkbox"/>	test8	test8	test8@mail.com	M 14085666008 B 14085650008 H 14085687008 F 14085640008 P 14085630008	
<input type="checkbox"/>	test9	test9	test9@mail.com	M 14085666009 B 14085650009 H 14085687009 F 14085640009 P 14085630009	

Figure 20: Delete Selected

7. Troubleshooting

Certain errors may occur while trying to backup or restore your contacts. If you experience an error, try the process again. If possible, try it from a different location. Often the error is temporary or related to network conditions.

For consistent errors, contact: support@remoba.com

8. Additional Support

On the Mobile Phone

On screen Help is available at any time by selecting **Help** from the menu options.

On your RemoBackup Web Account

A Help link on the upper right corner of every web page provides complete details about the account.

Web and Email Support

Additional support, frequently asked questions and troubleshooting guides are available on <http://www.remoba.com>

Email support is available at support@remoba.com.